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**Sent on** 06 05 2013 **Expires on** 06 19 2013  
**From** Parts and Service Division  
**Subject** Request for Visit: 2012-2013 CR-V Front and/or Rear Brake Noise (Zone 4)

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Visit: 2012-2013 CR-V Front and/or Rear Brake Noise

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda (AHM) is investigating certain 2012-2013 CR-Vs with a complaint of front and/or rear brake noise. The noise can be described as moaning, squeaking, grinding or squeal. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Both 2WD & 4WD accepted.
2. No previous history of brake service.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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